

IT Audit - Shaping The Future for Marine P & I

Customer Profile

The client is a publicly listed London based company acting as the managing agent for a mutual assurance company - known as a P & I club, specialising in providing protection and indemnity insurance for marine clients.

The Challenge

It is widely acknowledged that the Marine P & I industry refreshes its' IT systems every 10 - 15 years. When presented with the challenge of proposing a roadmap for the future, the business and IT departments are often constrained by their day to day responsibilities. Crimson are able to provide an independent view and with their knowledge of the current IT market place are well placed to enable the customer to make an informed decision.

The Approach

Crimson are able to tailor an audit to specific customer needs which presents a detailed set of questions across the following key areas:

- Business processes
- Key System functionality
- Current system weaknesses
- Key business drivers
- Existing IT estate
- IT vision

The audit is delivered to the customer with an agreed return date; any items requiring further clarification are raised and answered as required. On receipt of the completed audit Crimson reviews the response and prepares a series of questions and discussion points for a follow up consultation at the customer's premises.

Following the consultation all the information is analysed in detail and a presentation delivered utilising the results of the audit allied to Crimson's knowledge of good practice in the industry.

The presentation reviews the findings of the audit, the solution options available to the customer and next step recommendations. The customer is also presented with a final copy of the audit.

The Results

In a short space of time the audit has enabled the Customer to review their current systems capabilities, shortcomings and IT estate. The output may confirm their own conclusions but, experiences have shown that additional value has been delivered and opened up many additional areas for investigation and further consideration.

For more details contact the Crimson Systems team on 01675 466 477 or e: sales@crimson.co.uk